Dan Raykhlin

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SKILLS

- React
- NodeJS
- Express
- MongoDB
- Javascript
- HTML/CSS
- JIRA
- Accessibility
- Figma

EDUCATION

Brooklyn College   Jan 2012 - Dec 2016
B.A. Psychology
Minors: Consumer Behavior, Linguistics

EXPERIENCE

100Devs   Completed July 2023

Self-guided, 20+ hours/week full stack training program combining classroom learning and hands-on project development. Coursework included HTML, CSS, Javascript, React, Node, Express, MongoDB, and some CS theory.

Final Project: Adventurer's Log

- Developed a MERN app for managing player attributes in Dungeons & Dragons
- Implemented authentication to allow user data to persist across sessions
- Defined MVP and V2 feature sets

Open Source Contribution:

- Updated documentation for OpenBeta non-profit, open source rock climbing database

Compass | *Real estate brokerage* | New York, NY

Support Engineer   Dec 2020 - May 2022

- Served on-call to manage communications regarding critical incidents and planned downtime for up to 26,000 concurrent customers
- Diagnosed & triaged product issues and crafted actionable requirements for the engineering team, resulting in enhanced product performance and customer satisfaction
- Ensured supportability of new product features by creating detailed documentation outlining support procedures, troubleshooting guides, and escalation paths

Listing Support Associate   Aug 2018 - Dec 2020

- Rectified real estate listing & building data using a combination of Postman API calls and internal tools, leading to improved data quality

Elsevier | *Knovel, Engineering solutions platform* | New York, NY

Project Manager   Mar 2018 - Jul 2018

- Developed project timelines & scope and aligned deliverables across 9 product initiatives including search and mobile app

Product Design Associate   Jan 2017 - Feb 2018
Product Design Intern   May 2014 - Dec 2016

- Analyzed user research data to assess usability, validate requirements, and advise the launch of 10+ new product features

The Pekoe Group | *Theater marketing & advertising agency* | New York, NY

Web Design Intern   Jun 2013 - Dec 2013

- Developed promotional websites and maintained web content for 20+ clients using HTML/CSS and jQuery